

ENVIRONMENTAL SUSTAINABILITY STRATEGY



**Nqomi House
& Jacksplace**
hospices for children
and young adults



**GROW SUSTAINABLY – People,
Income & Environment**



This document sets out at a top-level the rationale behind the Environmental Sustainability Strategy, the main goals and objectives and our major milestones as we work towards being a carbon neutral charity by 2050.





- 04 Introduction**
A message from our CEO
- 05 Addressing Climate Change - Our Strategy**
- 06 Measuring Carbon Emissions**
- 07 Our Current tCO₂e Emissions for Year 2022 – 2023 Process**
- 08 How do we measure Carbon Emissions?**
- 09 Our Environmental Aims**
- 10 Deliverables for Strategic Period 2024 – 2028**

- 11 Our Commitment**
- 12 Glossary**





At Naomi House & Jacksplace we acknowledge the impact our services and activities have on the environment. We are committed to reducing our greenhouse gas emissions and our carbon footprint to ensure a healthier future for those that we serve and the community around us.

Embracing environmental responsibility is not only a moral obligation for the charity, but a strategic imperative. It aligns with our Values, enhances our Mission and Vision, and ensures efficient resource allocation.

This strategy sets out how we want to achieve environmental sustainability and shares our goals, objectives, and deliverables.



A message from our CEO

I am proud of the progress we have made in improving our environmental approach, so far. I know our whole team, our staff and volunteers, are keen to build on our successes with this ambitious environmental strategy.

Our environmental plans align with our new Vision, Mission and Values and supports our organisational strategy to Reach More and Do More.

The community of individuals who support our charity inspire us every single day, and we would not be able to deliver outstanding care for local families without their support.



Our Vision states clearly that we want a future where children, young adults and their families have access to compassionate support and expert palliative care, when and where they need it. By enhancing our environmental sustainability, we are acting responsibly towards our planet and staying committed to being here for families who need us, not just today, but every day, now and in the future.

Thank you for your continued support.

Mark Smith, Chief Executive Officer,
Naomi House & Jacksplace



Addressing Climate Change Our Strategy



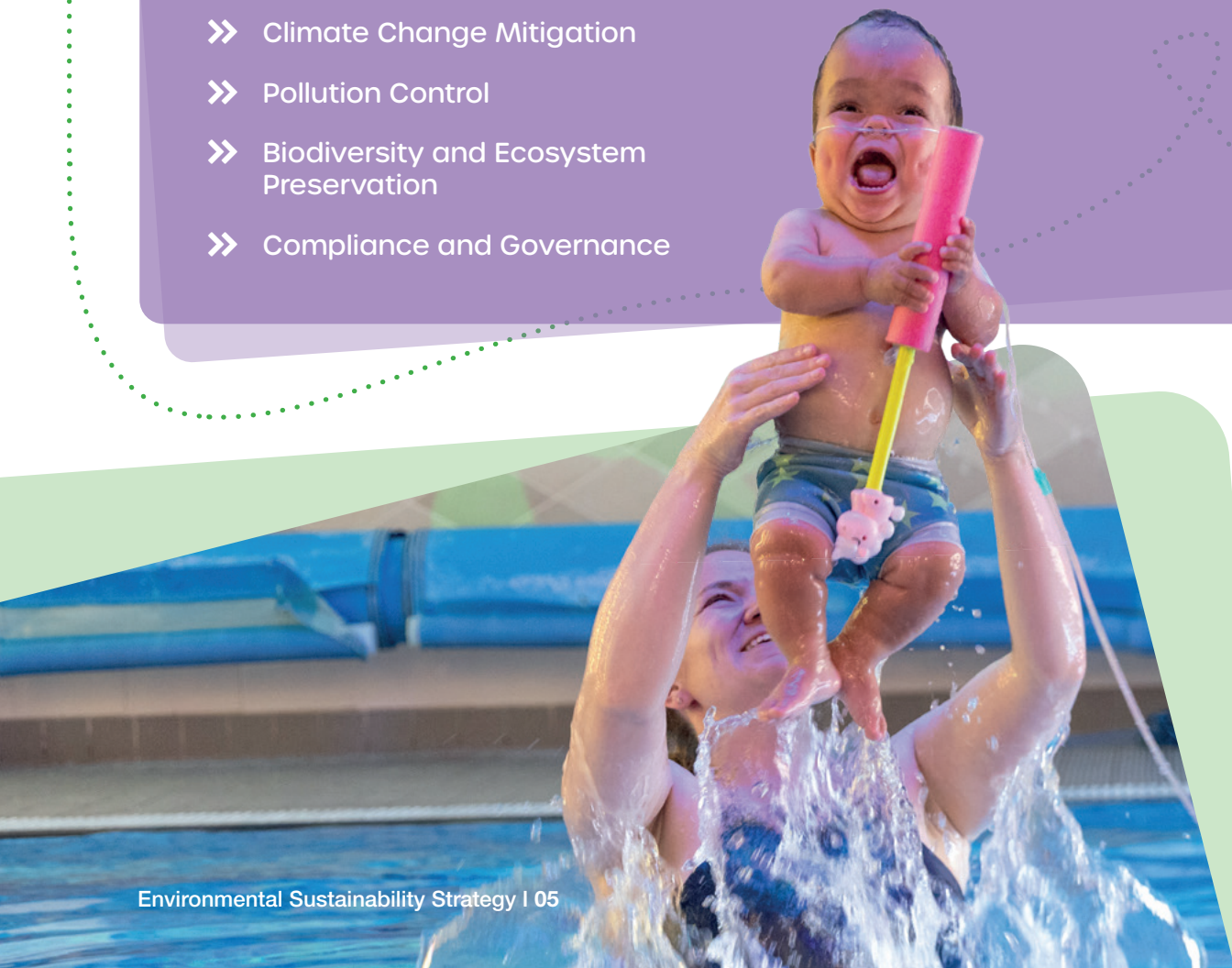
We aspire to achieve net-zero emissions by 2050 through strategic planning and sustainable investments. This commitment reflects our dedication to actively reduce our environmental impact.

By integrating the following key environmental sustainability 'pillars' into the day-to-day running of our hospices, we will significantly reduce our environmental footprint, promote environmental sustainability, and ensure a healthier environment.



The following key environmental sustainability headings will be used to assess our position and guide plans to improve our impact:

- » Sustainability and Resource Management
- » Waste Reduction and Recycling
- » Climate Change Mitigation
- » Pollution Control
- » Biodiversity and Ecosystem Preservation
- » Compliance and Governance
- » Innovation and Technology
- » Stakeholder Engagement, Communication and Education



Measuring Carbon Emissions



How do we categorise emissions?

Scope 1, 2 and 3 is a method of categorising the different kinds of emissions an organisation creates through its own operations and its wider value chain.

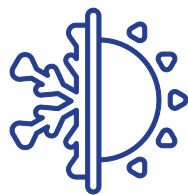


SCOPE 1

Direct Emissions

The emissions covered in scope 1 relate to greenhouse gas emissions that a company makes directly.

These emissions are often produced by using fossil fuels for example while running its boiler and vehicles.



SCOPE 2

Indirect Emissions

The emissions covered in scope 2 are indirect emissions that result from the purchase of electricity, heat, or steam by a company.



SCOPE 3

Indirect Emissions

The emissions covered in scope 3 relate to all the emissions associated not with the company itself, but that the organisation is indirectly responsible for, up and down its value chain.

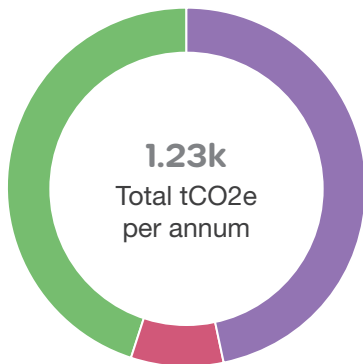
This includes emissions from suppliers, partners, customers and employees.

Our Current tCO2e Emissions for Year 2022 – 2023



Through our commitment to improve our environmental impact we have measured our carbon footprint to set a baseline, against which we will measure change.

Note for graphic: tCO2e, or tonnes of CO2 equivalent, measures the impact of various greenhouse gases by converting them into the equivalent amount of carbon dioxide.



Scope 1

Direct emissions from owned or controlled sources

575 tCO2e

46% of overall tCO2e

Scope 2

Indirect emissions from purchased electricity

99.2 tCO2e

8% of overall tCO2e

Scope 3

Indirect emissions that occur in the supply chain

553 tCO2e

44% of overall tCO2e

This measurement comes from calculations across our charity incorporating Naomi House & Jacksplace hospices, retail shops and our warehouse operation. We create an annual carbon footprint of 1.23k tonnes of carbon dioxide equivalent per year.



How do we measure Carbon Emissions?



What is 1 tonne of CO₂ equivalent to?

To help visualise our carbon footprint, 1.23k tCO₂e is equivalent to the annual emissions of about 267 passenger vehicles. It would take approximately 55,909 mature trees one year to absorb this amount of CO₂.

1 tonne of CO₂ is equal to...



500 x 2kg CO₂ fire extinguishers.



The average emissions of one passenger on a one-way flight London to New York.



Driving 6000km in a diesel car.



1 x 500m³ hot air balloon.



One tonne of CO₂ can be offset by planting 31 trees.



* source:

<https://www.crownoil.co.uk/news/1-tonne-of-co2-what-does-it-look-like/>

Our Environmental Aims



Short Term Goals

- » Assess our baseline Carbon Footprint.
- » Reduce our carbon emissions, creating a long-term plan as we aspire to be net carbon zero.
- » Report annually on our carbon footprint against our target to net zero.
- » Educate and engage stakeholders, incorporating the perspectives of our service users.

To do this we will look at:

- Our energy use and how our energy is generated.
- Our vehicle fleet and its environmental efficiency.
- Our waste and water use.
- Our supply chain emissions.



Medium Term Goals

- » Invest in energy efficient technologies, upgrade the Building Management System and install solar panels.
- » Switch to energy suppliers that provide 100% renewable energy, where possible.
- » Implement water efficiency across the organisation.

Long Term Goals

- » Implement a Green Transport Plan.
- » Collaborate with Suppliers who prioritise ESG values in their organisational culture.
- » Net Zero by 2050.



Deliverables for Strategic Period 2024 – 2028



Sustainability & Resource Management

- » Invest in Solar Panels.
- » Switch to 100% renewable energy suppliers where possible.

Waste Reduction & Recycling

- » Educate on waste consumption.
- » Implement food waste strategies.
- » Encourage Repair/Upcycling – demonstrated by the Bike Hub.
- » Increase our recycling activities.
- » Reduce plastic use where possible.

Climate Change Mitigation

- » Increase our EV charging points.
- » Promote the use of electric/hybrid vehicles and reduce business travel.
- » Improve our building controls to reduce our energy consumption by upgrading our BMS (Building Management System).

Pollution Control

- » Implement systems to process stormwater management.
- » Reduce the use of hazardous chemicals.

Biodiversity & Ecosystem Preservation

- » Nurture and protect our natural environment.
- » Water harvest where possible.

Compliance & Governance

- » Carry out an environmental impact assessment.
- » Establish our baseline carbon footprint.
- » Report our carbon footprint annually.
- » Foster a culture of continuous improvement by engagement and measuring our performance.
- » Ensure all business cases incorporate an environmental impact assessment.

Innovation & Technology

- » Invest in an upgraded Building Management System which will improve the efficiency of our hospices.
- » Increase the use of LED lighting.

Stakeholder Engagement, Communication & Education

- » Employee engagement and include environmental responsibilities within the “Valuencer” role, a role that champions living our values.
- » Engage with Jacksvoice, our young adults’ service user group.



Our Commitment



At Naomi House & Jacksplace, we reaffirm our commitment to enhancing environmental sustainability by striving to achieve our environmental goals during the strategic period of 2024-2028.

We pledge to maintain openness and transparency, reporting our progress to our community on an annual basis.





Carbon Emissions

The release of carbon into the atmosphere.

Carbon footprint: the total amount of greenhouse gases (including carbon dioxide and methane) that are generated by our actions. A carbon footprint can be calculated for an individual, family, office block, corporation, or charity.

ESG

Environmental, Social and Governance.

Greenwashing

Behaviour or activities that make people believe that a company is doing more to protect the environment than it really is.

Mitigation

Efforts to decrease the amount of emissions released into the atmosphere and reduce the current concentration of carbon dioxide (CO₂) by enhancing carbon sinks (e.g. increasing the area of forests).

Net-zero emissions

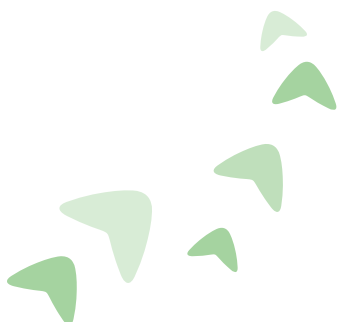
Net-zero refers to the balance between the amount of greenhouse gas produced and the amount removed from the atmosphere. We reach net zero when the amount we add is no more than the amount taken away. This differs to 'zero carbon emissions,' which requires no carbon to be emitted as the key criteria.

Sustainable

Practices or outputs which satisfy the needs of the present without adversely affecting conditions for future generations.

tCO₂e

Tonnes (t) of carbon dioxide (CO₂) equivalent (e).





**Naomi House
& Jacksplace**

hospices for children
and young adults

Thank You

**To find out more visit:
naomihouse.org.uk/sustainability**



naomihouse.org.uk



@naomiandjack