# Santa Fun Run FAQs

### When can we get our Santa t-shirts?

We would like to encourage all participants this year to collect your t-shirts, hats and runner number before the event. Alternatively, you are welcome to collect your t-shirt and Santa hat on event day, however please notify us in advance if you are choosing this option.

### What time do I need to arrive on event day?

We invite you to arrive from 8am. The fun run will start at 9am outside on the Broadway in front of Winchester Guildhall steps. You'll be able to enjoy the music and festive atmosphere in our event village.

## Where do we check in on event day?

If you have already collected your runner number, there is no need to check in. Please wear your number on the front of your t-shirt, we will be checking you in at the start line. For those of you who are collecting on the day you can do so from 8am and head to 'The Courtyard' inside Winchester Guildhall.

### Can we bring our sponsorship money with us to hand in?

Yes of course. You can hand your sponsorship money to our information desk in 'The Courtyard' inside Winchester Guildhall. Please ensure the money is in an envelope clearly marked with your name, runner number and the amount inside.

### What if I arrive late and miss check in?

The fun run will start at 9am. Unfortunately any latecomers will not be able to take part for health and safety reasons. Please ensure you arrive in plenty of time.

### Can friends and family come watch?

Yes, spectators are most welcome to come and watch. If they wish to take part in the fun run, they can register at our information desk inside 'The Courtyard' of Winchester Guildhall.

### Is there food and drink available?

You will be able to purchase refreshments within our event village. We suggest you bring your own water to stay hydrated.

## Where can we park?

There is no onsite parking at Winchester Guildhall. Please visit the City Council website for places to park in the local area. <a href="https://www.winchester.gov.uk/parking">www.winchester.gov.uk/parking</a>.

# Are there changing rooms inside the Guildhall?

Unfortunately there are no changing rooms. We advise that you come wearing your Santa t-shirts.

# Is there somewhere I can leave my things?

A bag drop will be located inside Winchester Guildhall in 'The Courtyard'. There will be volunteers in the room at all times. You'll need your runner number to write on a coloured wristband, to be tied to your personal belongings. Please note that Naomi House & Jacksplace cannot accept responsibility for any belongings left unattended.

### Can I bring my dog?

Yes, but please keep all dogs on leads and join the back of the group. Please make sure you clear up after your dog and dispose of waste in the appropriate bins.

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## If I cannot take part, can I give my place to a friend?

No, unfortunately your place is non-transferable. If you cannot take part please let us know. Your registration fee will be transferred as a general donation to the charity.

### Is the route pushchair/wheelchair friendly?

Yes, the route is pushchair and wheelchair friendly. We advise you to join the back of the group, as it will be busy.

### How long is 5k?

The fun run is approx. 3 miles around the historic streets of Winchester, starting and finishing outside the Guildhall. There is the option to take the shorter 2k route.

### Do I need to tell anyone if we are doing the 2k?

If you wish to run the shorter 2k route, we do not need to know. The 2k route will start and finish outside Winchester Guildhall, you will follow the crowd and divert off at Kingsgate.

#### Can we walk the route?

You can walk or run the route, as it is not about speed but about having as much fun as possible. The run is not timed and we will have a back walker following on from the last participant.

### What happens to items left in the lost and found after the event?

If you have lost personal belongings at the event, please note that all items found will be taken to the fundraising office at our hospice and are held for up to two weeks. During this time, you're welcome to reach out to reclaim anything that might be yours. After the two-week period, any unclaimed items will be donated to the charity.